Andrew and Caroline Worthington

The Stables Dock Ends

England

Harre Riding ESbud Farm

Horse Riding & Stud Farm

## To the staff at GVC points

It's not often Andrew and I write a personal thank you letter. On this particular occasion though we felt it was more than deserved for the effort put in to arranging our dream holiday. And it really was a dream come true. Your staff went beyond job descriptions to get us exactly what we wanted and we will not forget that in a hurry. Before we had joined GVC Andrew and I had made inroads into planning a trip to Cape Town and Victoria Falls.

Initially we got a quote from Ama Waterways which we found very fair at just over \$17,000 for both of us bearing in mind this was a special trip for us. When we were due to book I told my sister in law our plans and would she and her husband like to join us. We had no idea she was a member of GVC until that point. A few days later she called me and told myself and my husband about your company and the many cruise deals you had on offer (ours included). Upon telling me the costs involved just for our trip, my husband and I really thought she was joking. She was quoted for the same cruise plus one extra days stay longer for \$4,300. Thinking this could not be possible we called Ama to ask if there was a mistake made on their previous offer to be told that there was no error.

We duly asked my sister to go back to you, get quotes etc. just for clarification and within five or six hours it was with us. At this point I got in touch with your company and the two ladies who handled everything for us were just amazing and I need to say that. We were not even members but through my sisters membership they got the whole thing organized quicker than it took to get our original quote from Ama Waterways.

In the end when we returned my husband decided he wanted to join GVC, which we done and I really still don't understand how you could save us so much money but you did. In fact the cost of our whole trip and buying points membership was still cheaper than our original quote for just that one holiday.

I will forever sing your praises and this membership has just completely opened our eyes.

Sincerely

Caroline Worthington Membership number (GVC-001-2272UK)